

You may also learn about the institutions' accredited status, file a third-party comment at the time of the institutions' accreditation review or submit a complaint, by contacting:

Dr. Ronald Durnford, Ph.D.
Xavier University of Louisiana
Vice President for Planning, Institutional Research and Assessment
One Drexel Drive
New Orleans, LA 70125
504-520-5031
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Dr. Durnford maintains a record of written SACSCOC-related questions, comments and complaints received by the institution. Complainants are expected to have attempted to resolve the issue through the institution's complaint processes before filing a complaint with SACSCOC. If you wish to file a complaint with SACSCOC, the process requires that complainants complete the Commission's Complaint Form and send two print copies to:

Dr. Belle S. Wheelan, President
Southern Association of Colleges and Schools Commission on Colleges
1866 Southern Lane, Decatur, Georgia 30033-4097
(404-679-4500)

Because SACSCOC's complaint procedures are for the purpose of addressing any significant noncompliance with SACSCOC's standards, policies, or procedures, the procedures are not intended to be used to involve SACSCOC in disputes between individuals and member institutions, or cause SACSCOC to interpose itself as a reviewing authority in individual matters of admission, grades, granting or transferability of credits, application of academic policies, fees or other financial matters, disciplinary matters or other contractual rights and obligations. Nor does SACSCOC seek redress on an individual's behalf. Under no circumstances does SACSCOC respond to, or take action on, any complaint or any allegation that contains defamatory statements. Further, SACSCOC will not serve as a grievance panel when the outcome of institutional grievance or appeal processes is unsatisfactory to the complainant. Complaints must be tied to specific standard numbers from **The Principles of Accreditation: Foundations for Quality Enhancement**.

To access the SACSCOC's complaint policy, procedures, and the Complaint Form, please see **Complaint Procedures Against the Commission or Its Accredited Institutions**).