

## **Frequently Asked Questions (FAQ) for viewing Baccalaureate and Commencement live video streams**

### **Where and when will the link to the live streams be available?**

The link to the Baccalaureate video stream will be made available Friday morning (May 08)). The link to the Commencement stream will be made available Saturday morning (May 09). Both links will be prominently featured on the Xavier University homepage ([www.xula.edu](http://www.xula.edu)).

### **What kind of Internet connection do I need to view the live streams?**

We recommend viewing the live stream from a wired connection with a download bandwidth of at least 700 Kbps. Most high-speed connection services (DSL or Cable Modem) offer at least a minimum of 1,500 Kbps download bandwidth. Slower connections will work, however, you may experience video that freezes or skips. To test your bandwidth capability, go to <http://www.speedtest.net>.

### **What kind of computer do I need to view the live stream?**

Any Windows computer running Windows Vista or later or any Macintosh computer running OS X 10.6 or later is recommended for best results. Your choice of the latest versions of the Internet browsers available on Windows (Internet Explorer, Google Chrome or Mozilla Firefox) can be used. Your choice of the latest versions of the Internet browsers available on the Macintosh (Safari, Google Chrome, or Mozilla Firefox) can be used. If you experience any issues using one type of browser, you can use one of the other supported browsers.

### **Does my browser require any plug-ins?**

Always use the latest version of Adobe Flash. Check your version of Adobe Flash (and upgrade if necessary) at the following link: <http://get.adobe.com/flashplayer>.

### **How do I watch the live stream in full screen?**

You can move your mouse over the video player while the stream is playing and click the "Full" button to enter Full Screen mode.

### **Are mobile devices supported?**

Both Apple iOS (iPhone and iPad) as well as Android devices are supported. We recommend that you use a WiFi connection as the live stream will quickly consume your allotted monthly data plan.

### **Will I be able to watch the video on-demand after the event?**

The commencement video will be made available for on-demand viewing Tuesday (May 12) and will remain available for several months.