



Xavier University of Louisiana **Student Health Services**

Patients' Responsibilities

Effective health care requires a special relationship between health care provider and patient – a partnership of trust, confidence, and mutual respect for responsibilities. The staff of Student Health Services expects you to share in the responsibility of your health care.

YOU HAVE THE RESPONSIBILITY TO:

- Follow all rules and regulations of Student Health Services.
- Show courtesy and respect to the health clinic staff and other patients in the clinic.
- Provide accurate information concerning your illness to allow proper evaluation and treatment, including medical history, allergies, and any medications and/or over the counter medicines and dietary supplements you may be on or have taken.
- Ask questions if you do not understand the explanation of your diagnosis, treatment, prognosis, or any instructions given to you.
- Follow the treatment plan prescribed by your provider.
- Refrain from giving medication prescribed for you to others.
- To turn off cell phones or place them on vibrate.
- Be responsible for any charges incurred and billed to you associated with your treatment.
- Notify Student Health Services if it becomes necessary for you to cancel a scheduled appointment.

- ❖ WHEN YOU WANT TO KNOWASK
- ❖ WHEN YOU HAVE QUESTIONS.....SPEAK UP
- ❖ WHEN YOU HAVE PROBLEMS.....TELL ONE OF OUR STAFF
- ❖ WHEN YOU LIKE WHAT HAPPENS.....SMILE